在南アフリカ共和国日本国大使館
Embassy of Japan in South Africa

To All Visa Applicants

Notice Regarding the Microsoft 365 Outage

1 Regarding the global Microsoft 365 outage that began in the early hours of November 13, we have not confirmed any impact on the information systems used to manage consular operations at this time.

2 However, emails related to various consular applications, inquiries, and appointments may not be being received properly. If your matter is urgent, please contact us via alternative means, such as by phone (Direct line to the Consulate: +27 12 452 1500).
3 Please note that the direct line to the Cape Town Consular Office is currently unavailable. In case of an emergency, please contact us at +27-(0)60-463-2725.